

Southwest Federal Credit Union

Winter Issue
www.sfcunm.org

January 2023
(505) 243-6751

Cybersecurity Message

In light of the current events taking place in the world, cybersecurity agencies are on high alert. Please follow a few simple guidelines and be aware of red flags on all incoming emails such as:

- Sender's email address is different from company email.
- Sender is requesting immediate action without confirmation.
- Sender is unknown.
- Topic or message is unexpected from a known sender.
- Any online banking login credentials are being requested or advising you to verify using a link.

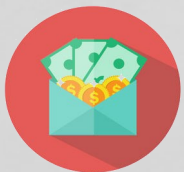
Annual External Audit:

The Supervisory Committee is having the Credit Union's External Audit Firm verify member records. Please compare these balances with your records. If they do not agree, please report any differences immediately to:

EV Financial, LLC.

P.O. Box 9903

Albuquerque, NM 87119



Platinum Card Holders

We are upgrading the Awards platform. Visit our website for New Registration information

www.sfcunm.org.

Holiday Closures

January 2nd—New Year's Day (Observed)

January 16th—Martin Luther King, Jr. Day

February 20th—Washington's Birthday

May 29th—Memorial Day

Visit www.sfcunm.org to view our Notice of Your Financial Privacy Rights



Do you need extra cash?

Call Katie at (505) 248-8671, our home loan expert about an Equity Line of Credit.

HELOC Highlights

- LOW monthly payments
- Rates as low as current prime
- Borrow up to 90% CLTV (combined loan to value) of your home's equity
- Great way to tackle that home improvement project and increase your home's VALUE!!

Can I do this online?

It's not that we don't want to see you. We want you to be safe.

Consider all of our out-of-office services:

- Online Banking
- Online Loan Applications
- Mobile Banking (Apple/Android App)
- Remote Deposit Capture (RDC) on your mobile device
- Online Bill Pay
- ATM access through COOP ATMs

There is so much you can do from the comfort of your home. Seek out our online products today. Contact us at 505-243-6751.

Our Monthly Statements Have a New Look!

You may have noticed our monthly account statements have a new look. They are now generated by the same company that processes all our data and maintains our website. As a result, the new look ties in more closely with our on-line statements.

Previously, we were outsourcing our statements, which means data was sent to a third party. In the past, the process of coordinating with the third party and our data processor has resulted in delays in statement distribution. Not only was this inconvenient to you, our members, but it has also become cost prohibitive.

We appreciate your understanding with this change.

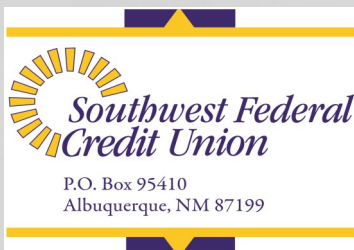
24/7 Live Member Service

(505) 243-6751

(800) 880-7974

Website

www.sfcunm.org



Locations

- ⇒ 8111 Harper Rd. NE, Albuquerque, NM 87111
- ⇒ 7600 4th St. NW, Los Ranchos de Albuquerque, NM 87107
- ⇒ 111 S. Miller, Farmington, NM 87401

Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. National Credit Union Administration, a U.S. Government Agency.

