

# Southwest Federal Credit Union

Spring Issue  
[www.sfcunm.org](http://www.sfcunm.org)

March 2021  
(505) 243-6751



## Do you need extra cash?

Call Katie at (505) 248-8671, our home loan expert about an Equity Line of Credit.

### HELOC Highlights

- LOW monthly payments
- Rates starting at 5.00%
- Borrow up to 90% CLTV (combined loan to value) of your home's equity
- Great way to tackle that home improvement project and increase your home's VALUE!!

## Updated Office Hours

### Albuquerque offices Lobby and Drive up hours

Monday, Tuesday, Thursday, Friday 8:30am - 4:30pm

Wednesday 8:30am - 3:30pm

Saturday- 9:00am - 12:00pm. Drive up and appointment only

### Farmington Lobby modified hours

Monday, Tuesday, Thursday, Friday 10:00am-2:00pm

Drive up open 9:00am – 5:00pm \*Wednesdays until 3:30pm\*

Saturdays 9:00am—12:00pm Drive up only

## All of our lobbies have reopened—a few things to know:

Social distancing measures are in place to help ensure our members and employees health and safety. Face coverings are required to enter the branch lobbies. Please bring your mask with you. We are limiting the total number of members allowed in each branch.

Please do not visit a branch if you've experienced any of the following in the last 15 days, in accordance with the CDC:

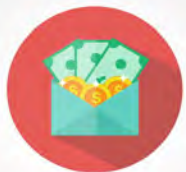
You've had a fever, difficulty breathing, a cough or other cold symptoms.

You've had contact with anyone suspected of having or confirmed as having COVID-19.

You've traveled outside of New Mexico to anywhere with a travel advisory in place.

Our staff will assist you with check-in outside of the branch lobby and provide you with additional information.

Visit our website ([www.sfcunm.org/lobbies-opening](http://www.sfcunm.org/lobbies-opening)) to find out what you need to know about our reopening.



## New Rewards Platform!

Our rewards platform has been updated to give our members an upgraded experience. The March 2021 Statement will reflect a combined January and February point Balance. No Points have been lost.

## Holiday Closures

May 31<sup>st</sup> — Memorial Day

July 5<sup>th</sup> — Independence Day (Observed)

September 6<sup>th</sup> — Labor Day

October 11<sup>th</sup> — Columbus Day

# Visit [www.sfcunm.org](http://www.sfcunm.org) to view our Notice of Your Financial Privacy Rights

## Financial Services

### Did you know?

While the average Social Security recipient collects about \$18,000 per year, most Americans in that age range spend \$46,000.

How much income will you have in retirement?

Source: Fox Business: June 16, 2020

**A GOOD PLAN BEGINS WITH A GOOD CONVERSATION.**

Call or email me today.

Jesus A. (Jay) Soto, LUTCF, your CU Financial Advisor at 505-506-0612 or [info@desototeam.com](mailto:info@desototeam.com)



## Can I do this online?

It's not that we don't want to see you. We want you to be safe.

Consider all of our out of office services:

- Online Banking
- Online Loan Applications
- Mobile Banking with our Personal Audio Teller (PAT)
- Remote Deposit Capture (RDC) on your mobile device
- Online Bill Pay
- ATM access through COOP ATMs

There is so much you can do from the comfort of your home. Seek out our online products today. Contact us at 505-243-6751.



Love My Credit Union® rewards

There are more reasons than ever to love being a member of Southwest Federal Credit Union. As a credit union member you can enjoy exclusive savings on products and services you use every day. Through **Love My Credit Union Rewards**, credit union members have saved over \$2 billion.

**MORE SAVINGS.  
MORE POSSIBILITIES.**



### 24/7 Live Member Service

(505) 243-6751

(800) 880-7974

### Automatic Teller (PAT)

(505) 243-3944

(800) 243-8991

### Credit Decline Line

In the U.S. (888) 526-0404

International (206) 352-4954

### Website

[www.sfcunm.org](http://www.sfcunm.org)

### Locations

- ⇒ 8111 Harper Rd. NE, Albuquerque, NM 87111
- ⇒ 7600 4th St. NW, Los Ranchos de Albuquerque, NM 87107
- ⇒ 111 S. Miller, Farmington, NM 87401

Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. National Credit Union Administration, a U.S. Government Agency.

